



AODA Policy (Accessibility for Ontarians with Disabilities Act)

The Academy adheres to the Accessibility for Ontarians with Disabilities Act (AODA) Policy, as published by the Ontario Government.

<https://www.ontario.ca/page/accessibility-laws>

All our rental facilities, for training and games comply with **Accessibility for Ontarians with Disabilities Act (AODA) Policy** in order to improve accessibility for people with disabilities.

The Organization is committed to excellence in serving all members including people with disabilities. As such, the Organization will use reasonable efforts to ensure that its policies, practices and procedures are consistent with the following principles:

- Academy programs will be provided in a manner that that respects the dignity and independence of persons with disabilities.
- Persons with disabilities will be given an opportunity equal to that given to others to obtain, use and benefit from the programs.
- Persons with disabilities may use personal assistive devices and/or support persons in the access of goods and services.
- When communicating with a person with a disability, employees, volunteers and contractors shall do so in a manner that takes into account the person's disability.

The Organization provides training to employees, volunteers and others on the following:

- An overview of the Accessibility for Ontarians with Disabilities Act, 2005 and the requirements of the customer service standard
- he Organization's Accessibility Standards for Customer Service Policy
- How to interact and communicate with people with various types of disabilities